



# Purpose and Code of Conduct

2020

The bottom half of the cover features a close-up, high-speed photograph of a blue water surface with gentle ripples and a small, dark droplet about to hit the water.

Euroatla was founded in 1980 and specializes in providing integrated global logistics and transport solutions.



We see ourselves as trusted partners, with the objective of facilitating operations and assisting in the optimisation of transport costs and the internationalisation process of our business partners.

We maintain the quality of our services by means of customer service that benefits from decades of accumulated know-how, in permanent investment in the most efficient information technologies and in a continuous effort to improve the efficiency of our operations.

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## OUR PEOPLE AND OUR COMMUNITY

The well-being of our people is our main concern.

We promote empowerment and continuous development of our employees, be it through formal training or on-the-job learning initiatives. We conduct frequent reviews of working conditions and adapt whenever necessary.

We support our employees' families by including them in corporate policies and agreements.

We promote a culture of health and active lifestyle, by encouraging exercise and participating in sports events with corporate teams.

Transport is one of the least gender balanced sectors. We fully support the [Declaration on equal opportunities for women and men in the transport sector](#), by providing equal pay and career opportunities and by reinforcing all measures leading to promotion of women's employment and representation in Transport.



We actively support our community by:

- Hosting or participating in workshops and classes in our field of expertise, in connection with our partnerships with market associations or upon invitation

- Conducting social responsibility initiatives in our city

- Encouraging our employees to engage in voluntary work in their communities.

## SUSTAINABILITY



We fully support all International Maritime Organization (IMO) resolutions regarding pollution caused by maritime transport, including MARPOL Annex VI since its adoption in 1997 and including the last revision, implemented in January 2020.

We measure and compare, upon our customers' request, the CO2 emissions in alternative transport routes.

Within the transport solutions provided to our customers, we recommend, whenever possible and in line with customer needs, rail instead of road transport and seafreight instead of airfreight.





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## OUR BUSINESS CONDUCT

We take a zero-tolerance approach to corruption and bribery, conducting our work in an honest and ethical manner.

We have a strong commitment regarding personal data and a Privacy Policy in line with local and EU Regulations.

We are committed towards sharing all service details to our customers at the time of the sales quote. All contingencies are communicated as soon as information received, along with service impact and any relevant alternatives.

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## INNOVATION

We work towards optimal visibility with our stakeholders, by building EDI with or accessing information portals made available by our agents and suppliers.

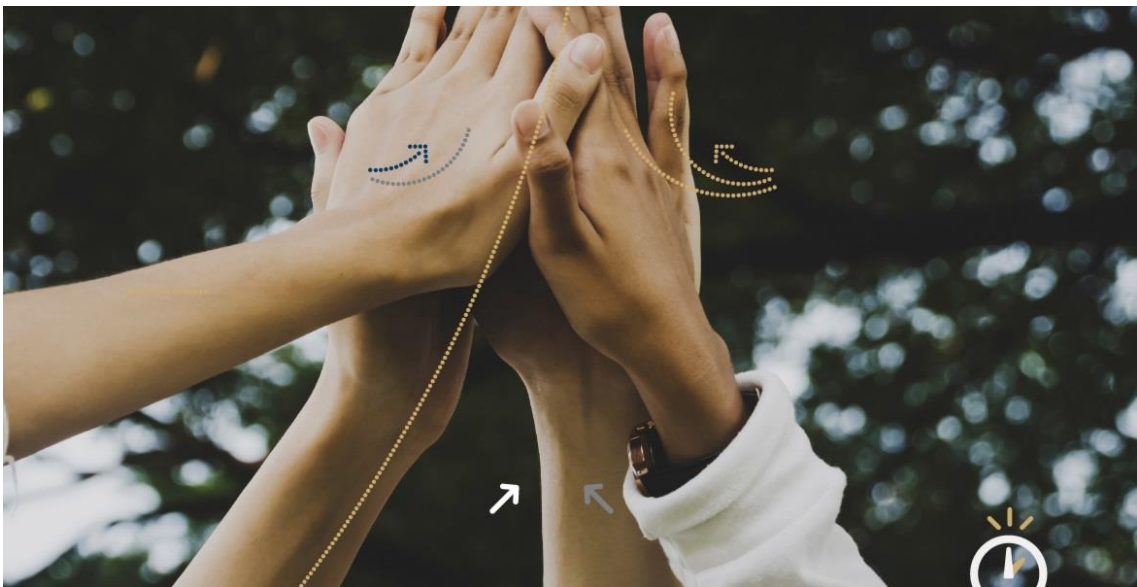
We share tracking data and business resources with our customers and business partners. We are committed to share transport milestones with our customers before 2022.



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## VALUE IN PARTNERSHIP

Our value-added integrated solutions are a direct result of our partnerships with agents and suppliers. We manage these partnerships with a high level of commitment, demanding service standards, trust and respect.



We share regularly our Mission and Strategy with our agents and suppliers, in order to promote understanding and a shared commitment towards service and value.

Our business partners are not limited to suppliers and agents. We have active partnerships with startup companies, Chambers of Commerce, Exporters Associations, amongst others. Our collaboration with these entities is key to ensure that our knowledge and experience is used to support even more companies wishing to start or improve their exports.

